

FIGURE 1A

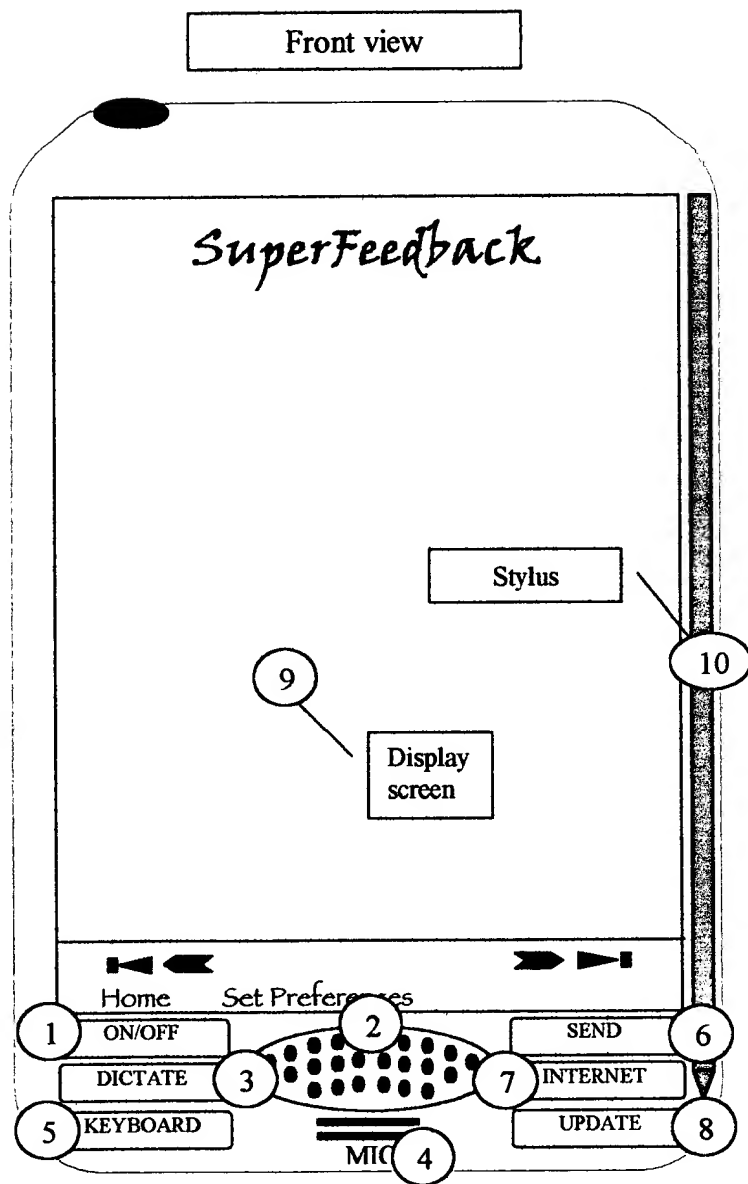


FIGURE 1B

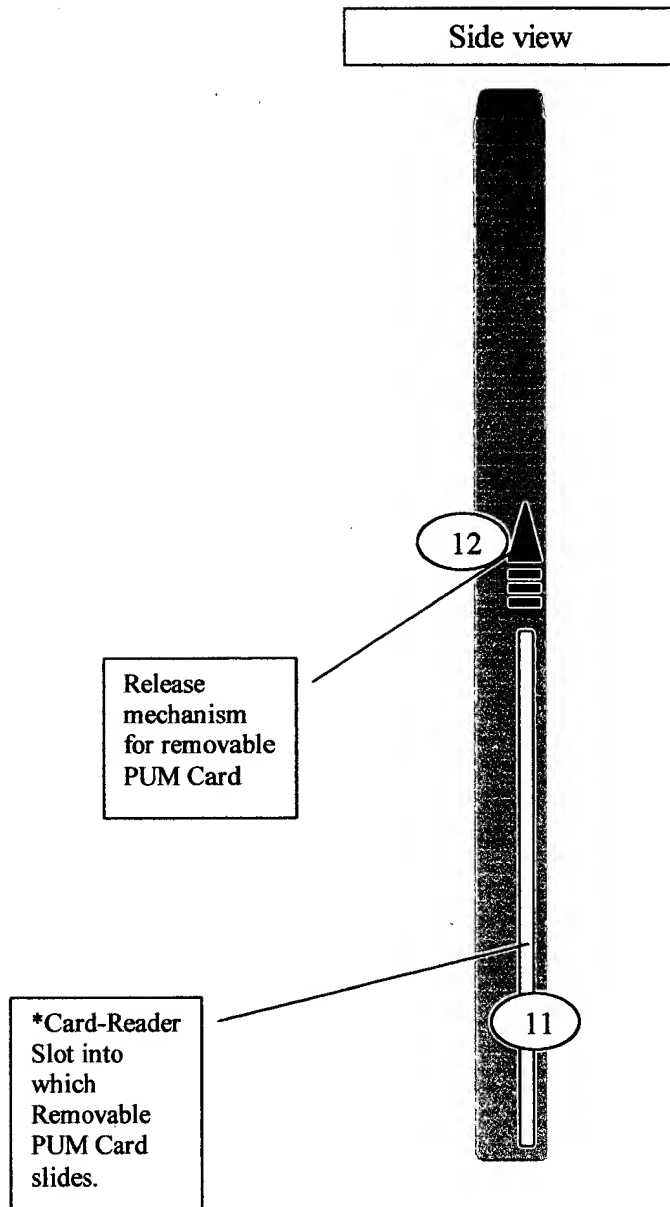
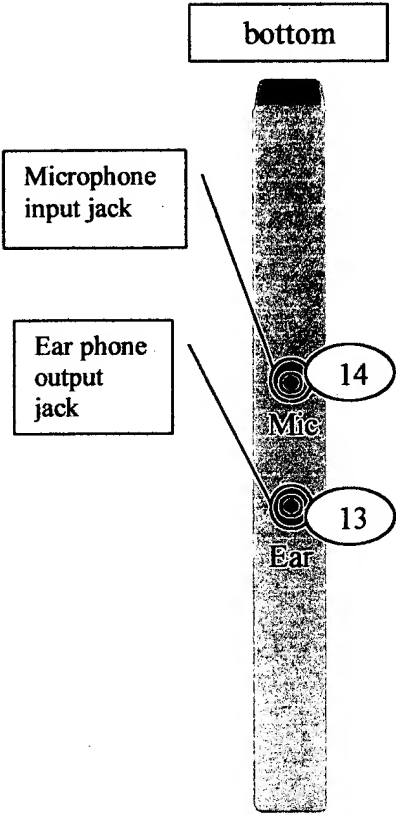


FIGURE 1C



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FIGURE 1D

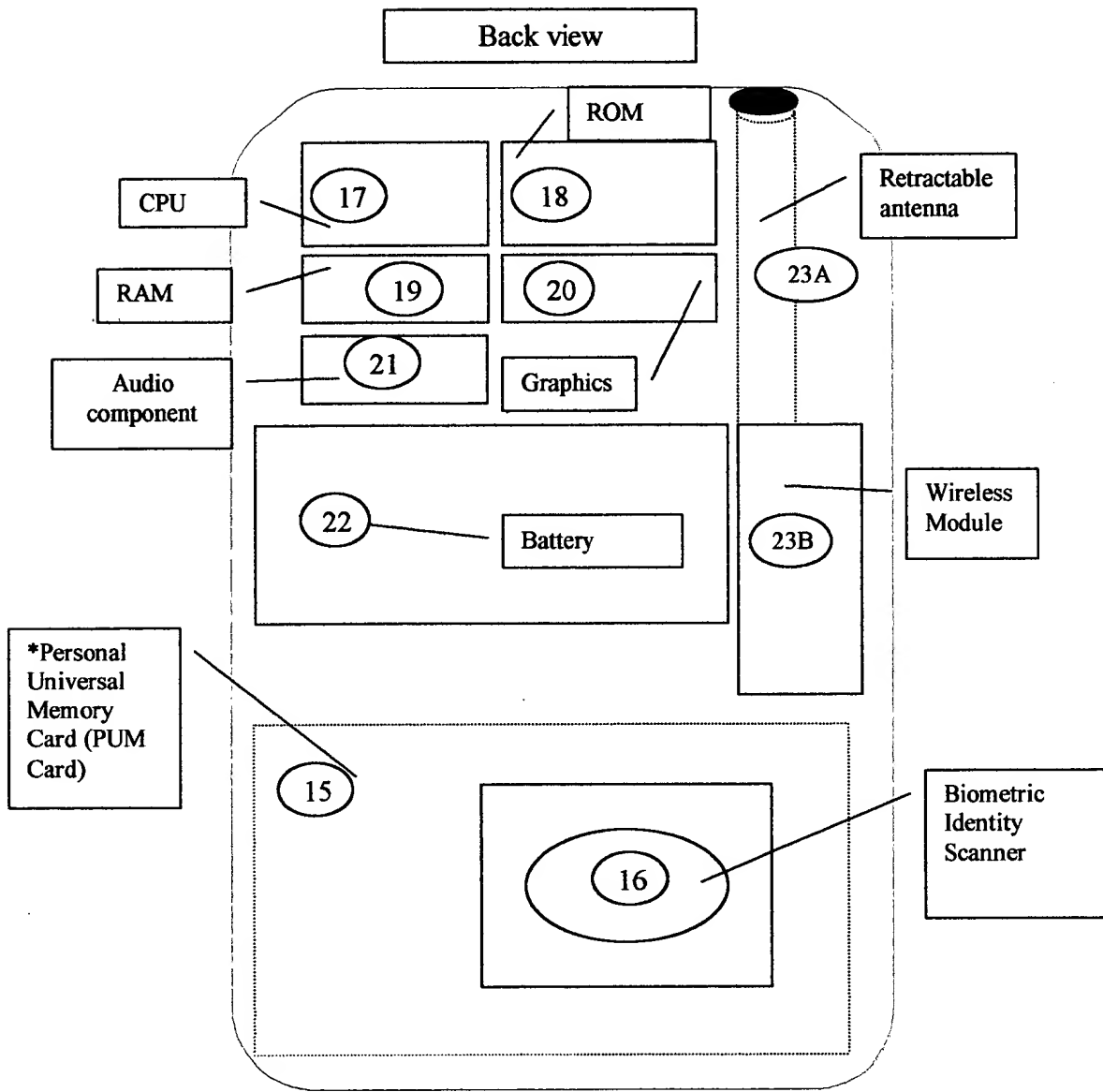
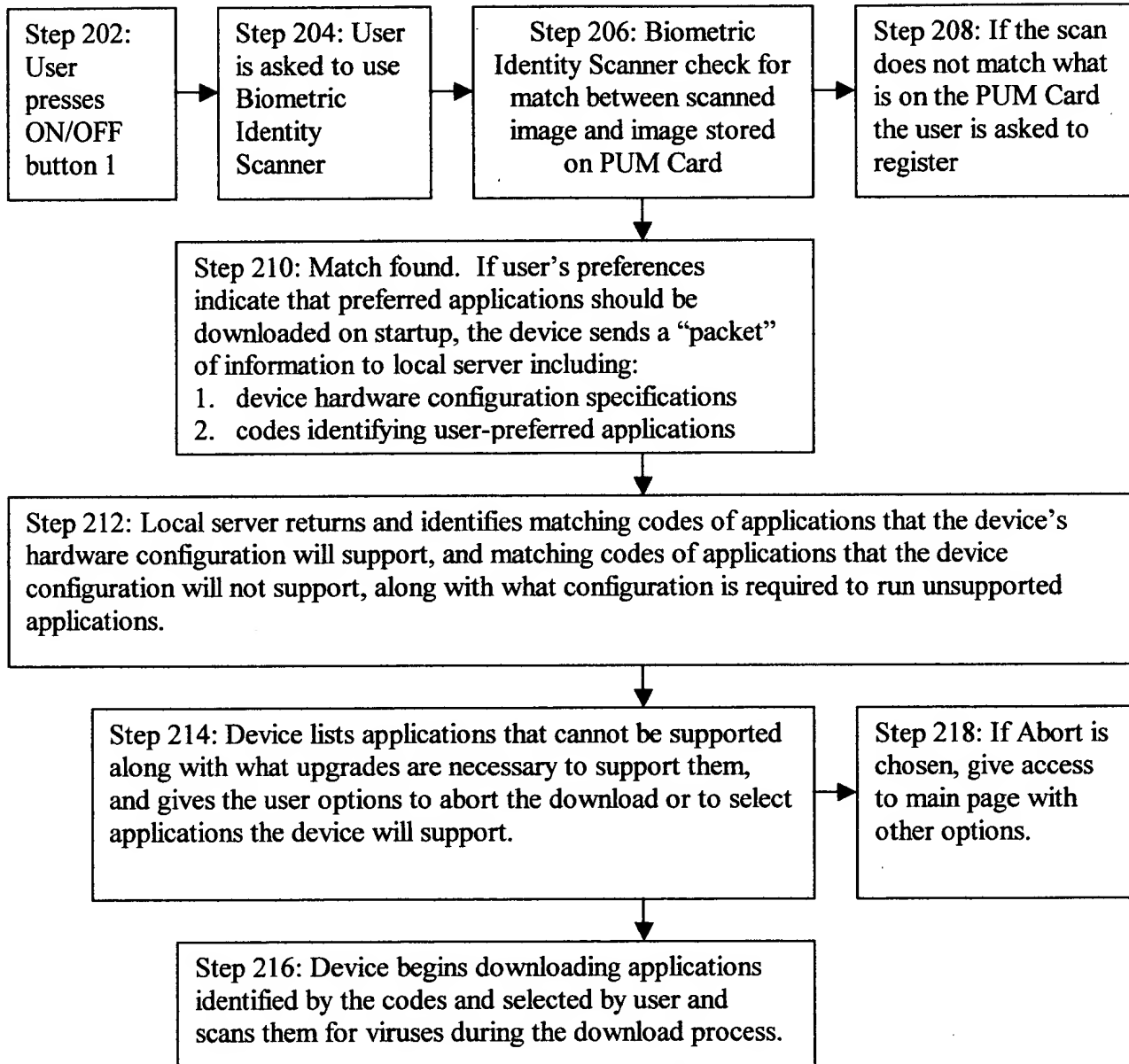


FIGURE 2

CONFIGURATION-DEPENDENT DOWNLOAD PROCESS 200



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FIGURE 3

PROCESS 300 FOR VOICE INPUT

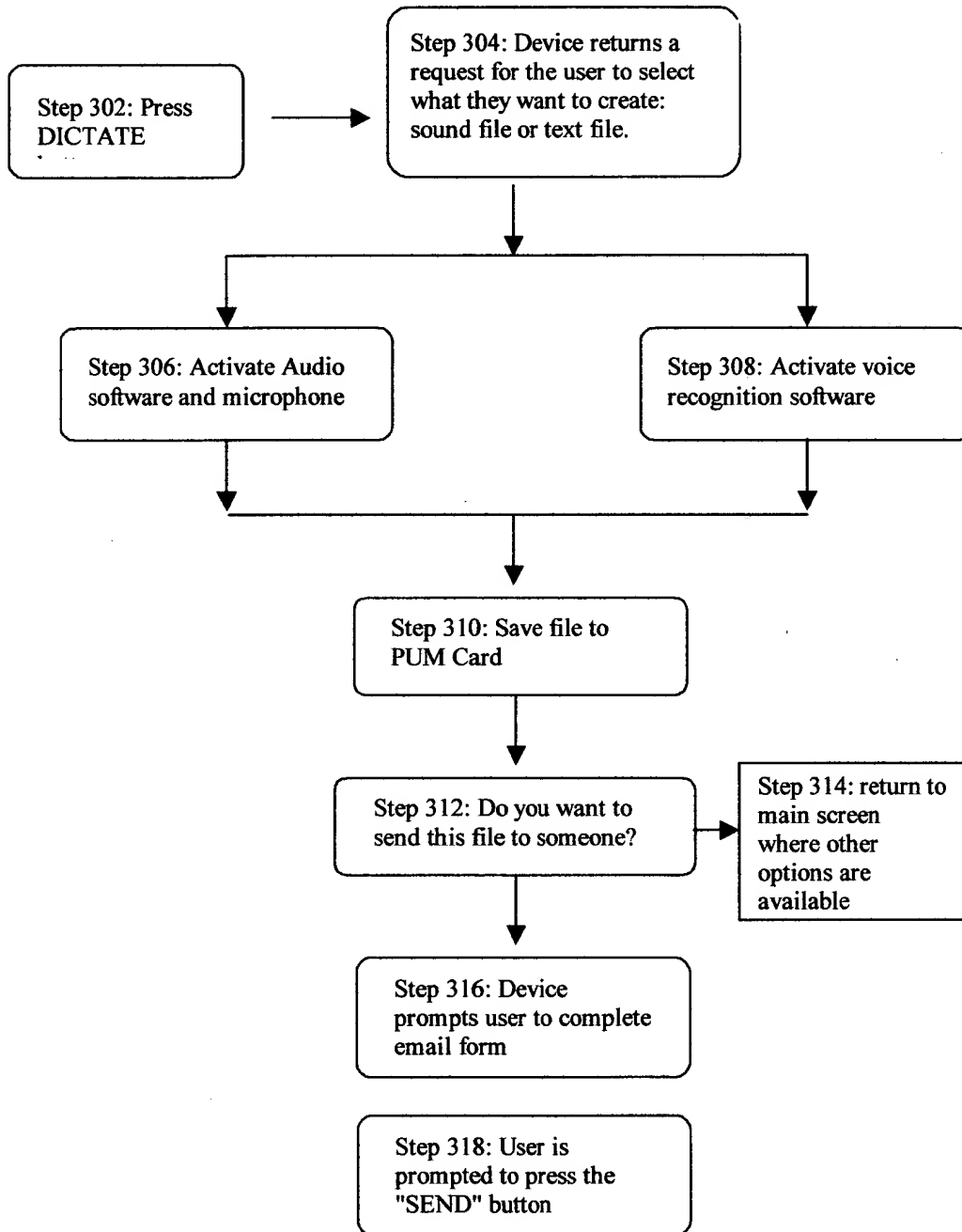


FIGURE 3

FIGURE 4A

PRIVATE COMMUNICATION PROCESS 400A FOR "PULLING" INFORMATION

(Used for personalizing the shopping experience, for example.)

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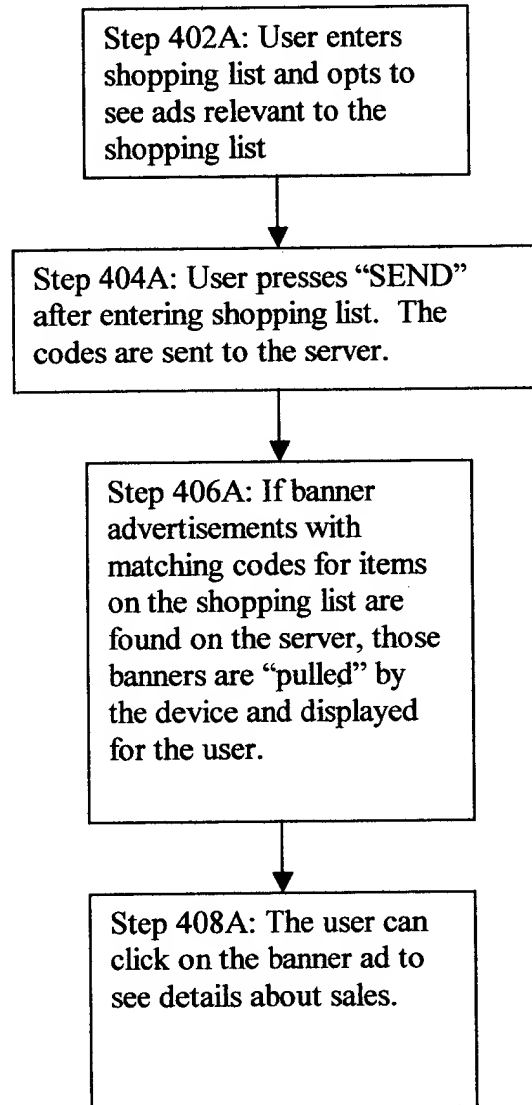
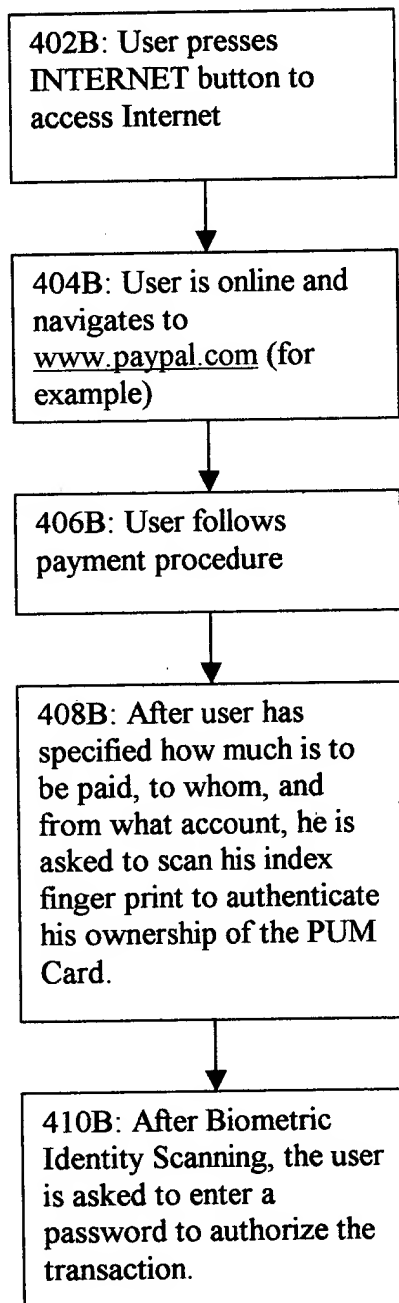


FIGURE 4A

FIGURE 4B

PRIVATE COMMUNICATION PROCESS 400B FOR "PUSHING" INFORMATION

(Used for paying a vendor, for example.)

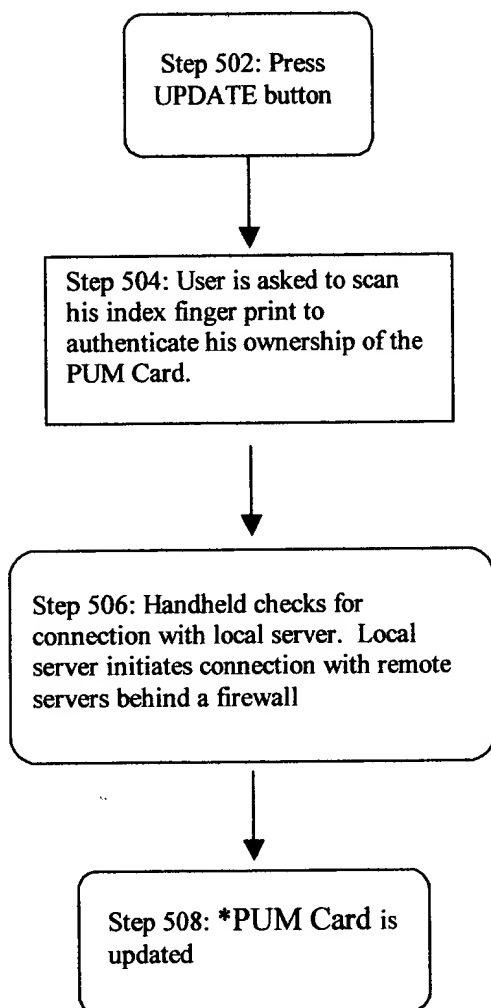


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FIGURE 5

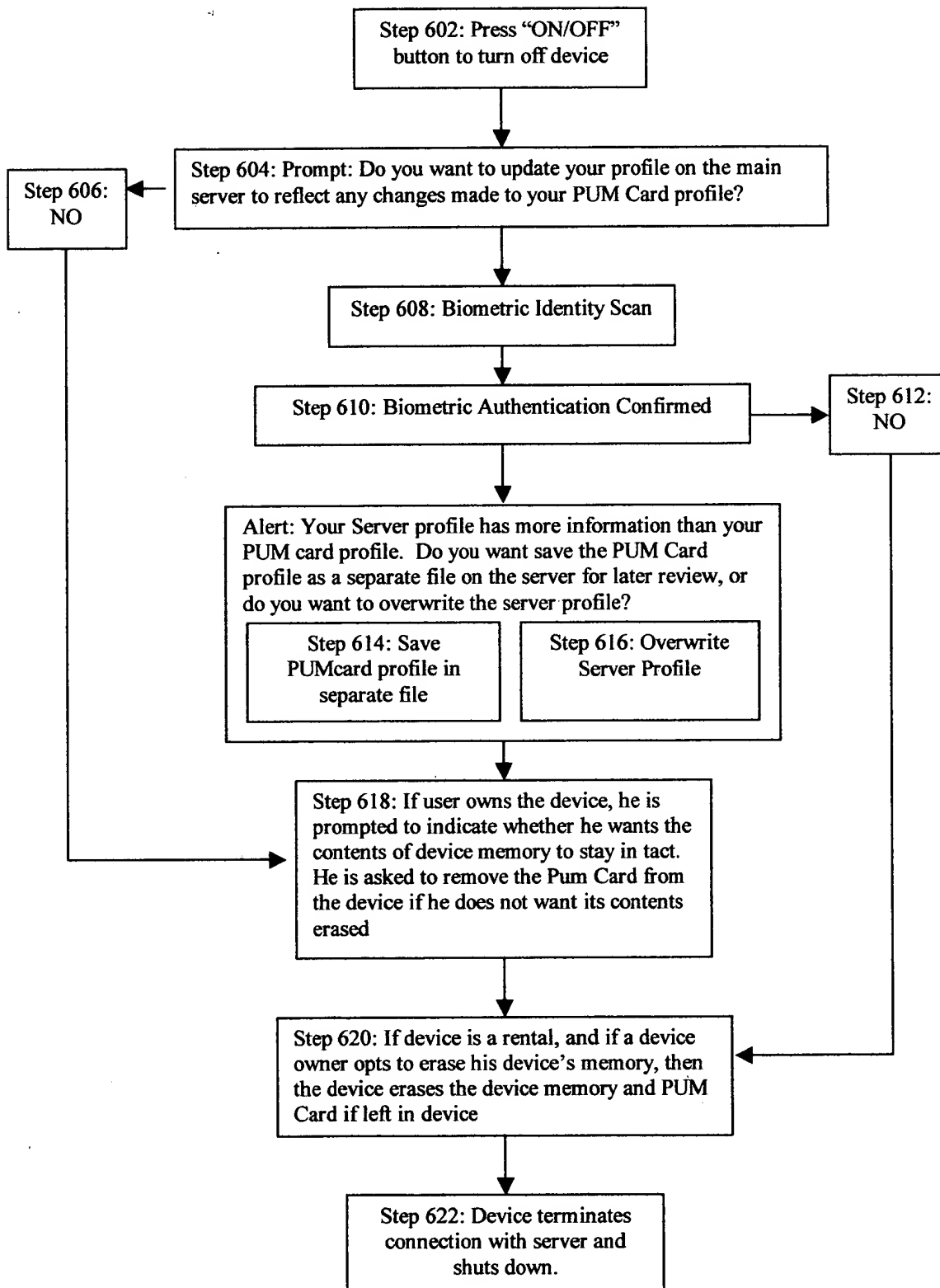
PROCESS 500 FOR UPDATING THE PUM CARD



FOOTNOTES

FIGURE 6

SMART-ERASE SHUTDOWN PROCESS 600

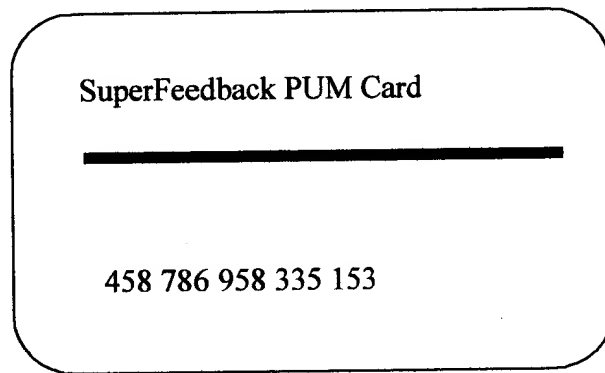


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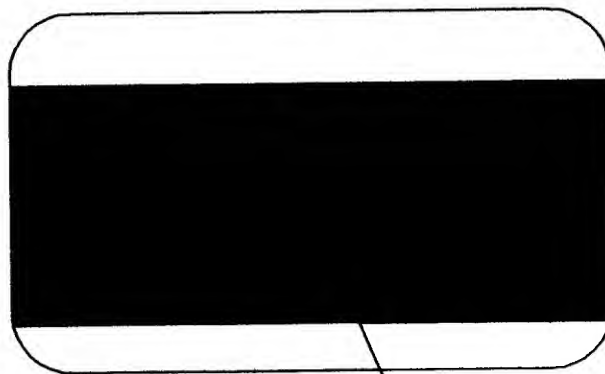
FIGURE 7

PERSONAL UNIVERSAL MEMORY CARD (PUM Card)

Front View



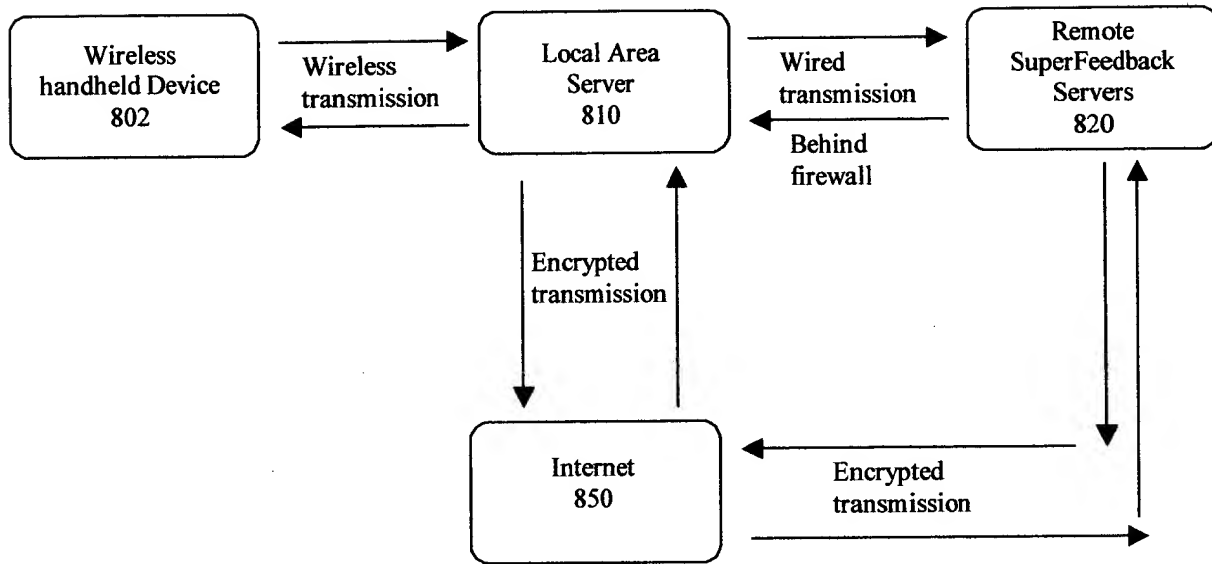
Back View



Memory
strip

FIGURE 8

COMMUNICATION NETWORK 800



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